

Claims Reporting Numbers

Carriers	Line of Business	Phone	Fax	Email	Website	Notes	
Affiliated FM (FM Global)	Property	1-877 - New Loss (639-5677)		Seattle: NewLossSeattle@fmglobal.com	https://www.affiliatedfm.com/report-contact-page/report-a-property-loss	Online and Calling	
	Cargo	1-877- New Loss (639-5677)		N/A	https://www.fmglobal.com/report-contact-page/report-a-cargo-loss	Online Filing	
AIG	Private Client Group (Homeowners, Auto, Collections, Yacht)	(888) 760-9195 (302) 482-6000 (Traveling abroad)	(888) 858-1472	N/A	http://www.aig.com/individual/individual-claims	Online Reporting Available	
	Lexington Insurance- Non Catastrophic	(800) 931-9546 (Except for certain liability claims)	(866) 603-5519 (Homeowners/Personal lines)	lexexcessfnol@aig.com	https://www.lexingtoninsurance.com/claims-form		
	Lexington Insurance- Catastrophic		(866) 612-8014 (Business/Commercial Lines)				
	Travel	1-800- 551-0824	N/A	N/A	https://www-272.aig.com/travelfnol/	N/A	
	IntelliRisk (for Business) - Financial, Crime/Fidelity, Asbestos, Environmental, Healthcare, Pollution, Toxic Tort, Oil Rig, Property		(866) 893-2520	N/A	N/A	Registration Required https://www-231.aig.com/web/public/selfreg/reg-step1.jsp#	Online Reporting Available
				N/A	c-Claim@aig.com		
	Workers Compensation (Pact,Inc)						
Auto	(866) 642-5246			westernpcnewloss@aig.com			
ABA	Management Liability	(800) 274 5222	N/A	claims@abais.com			
ACADIA		(888) 325-0056 & (800) 773-4300		aicclaimoperations@acadia-ins.com			

Allianz	Aviation, Inland Marine, Corporate Liability, Corporate Property, Energy, Engineering, Marine Property & Liability, Ocean Cargo, Transportation	(800) 558-1606	(888) 323-6450	NewLoss@agcs.allianz.com	www.agcs.allianz.com	N/A
	Auto, Entertainment, Property/HPR, Small Business, Farm & Ranch, Workers Compensation, Financial Lines, Liability	(888) 347-3428	(800) 511-3720	cifnol@ffic.com	www.agcs.allianz.com/usclaims	
All Risk		(877) 346-0300, client ID #2804 (when All Risk offices are closed)	(410) 741-3265 Attention: Claims Center	claims@allrisks.com	http://www.allrisks.com/how-can-we-help/claims/	N/A
American Equine	All Lines	(800) 783-9418	(502) 875-3281	claims@nationalequine.net	http://www.americanequine.com/claims.asp	Can fill a form out online
Amerisafe	All Lines	(800) 256-3462	N/A	froisupport@amerisafe.com	https://www.amerisafe.com/site101.php	Online Reporting Available
Amtrust Financial Services	All Other Lines	(866) 272-9267	(877)207-3961	anaclaimsreporting@amtrustgroup.com		
	Workers Compensation	(866) 272-9267	(775) 908-3724	Amtrustclaims@qrm-inc.com		
Arbella	All Lines	1-800-272-3552	N/A	quincy.claims.inter.net@arbella.com		
Arch	All Lines	(877) 688-2724	(866) 266-3630	claims@archinsurance.com	https://www.archcapitalgroup.com/Insurance/Regions/United-States/Claims	All claims through email
Argo	Management Liability	(855) 225-7204	N/A	Argoproclaims@argogroupus.com		
Axis	All Lines	1-866-259-5435	N/A	USFNOL@axiscapital.com	http://www.axiscapital.com/insurance/us/claims/us-claims	N/A
axa XL	ALL LINES			napropcasclaimnewnotices@axaxl.com		

Bankers Insurance	Bond/Fidelity	(212) 441-2736	(312) 381-6195	William J. Dietrich: william.dietrich@bankersinsuranceservice.com	https://www.bankersinsuranceservice.com/	
Berkley East Coast	All Lines	(855) 802-5273	(866) 814-7532	claimsmail@berkleysig.com	http://berkleysig.com/our-claims-service/report-new-loss/	Online Reporting Available
Berkley West Coast				firstreport@berkleynpac.com		
berkley accident & health			(972) 512-5600	Berkley@HSRI.com		health special risk
Berkley Life & Health		(609) 844-7827		claims@berkleys.com		
Berkley Select				newclaim@berkleysselect.com		
Beazley	Property	(888) 222-1123	N/A	propertyclaims@beazley.com	https://www.beazley.com/claims_global	Online Reporting Available/Varies by Policy Type
	Cyber	(866) 567-8570	N/A	bbr.claims@beazley.com		
	Marine/Cargo		N/A	marineclaims@beazley.com		
	All Other Lines	(860) 677-3700	N/A	claims@beazley.com		
Brownyard	All Lines	(800) 645-5820	N/A	info@brownyard.com	http://brownyard.com/insurance-claims-center/	N/A
BUA	Event Cancellation	N/A	N/A	raudet@buainsurance.com		
Chartis	Auto & General Liability	(877) 399-6442	N/A	atpcnewloss@aig.com	N/A	Need policy numbers to talk to Chartis Auto
	Construction	(800) 910-2667	N/A	atpcnewloss@aig.com	N/A	Need policy numbers

Chubb & ACE & Fireman's Fund	Agribusiness	(800) 233-8347	N/A	claims@chubbagribusiness.com	https://www.chubbagribusiness.com/d/ca/claims	Online Reporting Available
	Personal Lines- All lines, except those below	(800) 252-4670	(800) 300-2538	N/A		
	Yacht/Recreation Marine	(800) 433-0385	(866) 635-5687			
	New & Legacy ACE Private Risk	(800) 252-4670		N/A	cscfnol@chubb.com	
	Legacy Fireman's Fund					
	Commercial Lines- Auto Liability (Biohaven)					
	Commercial Lines- All lines, except those Below			chubbclaimsfirstnotice@chubb.com		
	Workers Compensation	(800) 699-9916	N/A	wcfnl@chubb.com		
	Financial Lines/Management Liability	(860) 408-2800	(860) 408-2464	specialtyclaims@chubb.com		
	Marine	(800) 252-4670		marineclaims@chubb.com		
	Commercial Lines- ACE- News & Legacy- All Lines, except those below	(800) 433-0385 (Business Hours) (800) 523-9254 (After Hours)	N/A	N/A	https://www2.chubb.com/us-en/claims/first-notice-of-loss.aspx	
	Small Commercial- Including Small Commercial (ACE), Chubb BOP, Umbrella	(844) 539-3801 (Business Hours) (800) 523-9254 (After Hours)	N/A	N/A	https://www2.chubb.com/us-en/business-insurance/chubb-bop.aspx	
	Small commercial- Cyber Enterprise Risk Management (ERM) or DigiTech ERM	(800) 433-0385 (Business Hours) (800) 523-9254 (After Hours)	N/A	N/A	https://www2.chubb.com/us-en/business-insurance/cyber-enterprise-risk-management-erm-digitech-erm-for-small-businesses.aspx	
	Small commercial - Kidnap & Extortion	(305) 865-0072	(954) 923-0051	N/A	https://www2.chubb.com/us-en/business-insurance/Kidnap-Ransom-Extortion.aspx	

Cincinnati Insurance Companies	All lines Except Workers Comp	(877) 242-2544	(877) 242-3665	ClaimsMainDesk@cinf.com	https://cincilink.cinfin.com/ClaimServices/irj/servlet/prt/portal/prtroot/pcd!3aportal_content!2fcom.cinfin.cic_content.cic_content!2fcom.cinfin.cic_content.Claim_Services!2fcom.cinfin.agency_claim_services_framework	
C.N.A	All Lines, except Fraud and Individual Life	(877) 262-2727	N/A	lossreport@cna.com	https://www.cna.com/web/guest/cna/reportclaim!/ut/p/b1/04_Sj9CPyksy0xPLMnMz0vMAfGjzOJNDLy9Q3xMQo28TF0NDRz9DTwdfSxDjSyCzfQLsh0VASYdOSE!/	N/A
	Cyber	(800) 247-3968		Cyberintake@cna.com		
	Management and Professional Liability	(877) 262-2728	(866) 773-7504	SpecialtyNewLoss@cna.com		
	Temporary Reporting Address	(877) 262-2727	N/A	ClaimFNOLbackup@cna.com		
	Loss Run Request			fsrmail@cnacentral.com		
Coalition	Cyber	(833) 866-1337	N/A	claims@thecoalition.com		
Darwin Professional Underwriters (Acquired by Allied World)	All Lines	Varies by Branch	Varies by Branch	noticeofloss@awac.com	https://www.alliedworldinsurance.com/claims_insurance	Various Emails and Phone Numbers for the different line types and branches
Falls Lake Insurance		(866) 459-1349		Claims-Contact@fallslakeins.com		
Falvey	Cargo	(401) 675-9285 (877) 572-5553 (24 hrs.)	(401) 667-0573	claims@falverycargo.com	http://falveycargounderwriting.com/claims/	Online Reporting Available with certain contracts
FCCI	All Lines			newclaim@fcci-group.com		
Forest Jones (Broker for ASCA)	Professional Liability	(800) 821-7303 Extension 123		P&C@ftj.com		

Gallagher Bassett	All Lines	(888) 427-2491	(866) 855-1660	N/A	https://www.gallagherbassett.com/	N/A
Glatfelters Claims Management	All Lines	(800) 233-1957	(717) 747-7051	claims@glatfelters.com		
Granite State Insurance Company (AIG)	Workers Compensation	(877) 399-6443	N/A	easternwcnewloss@aig.com	N/A	
	Casualty Claims (Auto / General Liability)	(877) 399-6442	N/A	atlpcnewloss@aig.com	N/A	
Great American	Agribusiness	(513) 763-8550 (800) 567-7359 Ext: 18510	(513) 763-8549	agribusinessclaims@gaig.com	https://www.greatamericaninsurancegroup.com/for-businesses/division-details/agribusiness	N/A
	Executive Liability	(847) 330-6750	(513) 864-3750	eldclaims@gaig.com	https://www.greatamericaninsurancegroup.com/for-businesses/division-details/executive-liability	N/A
	Mortality	(800) 331-0211	(513) 345-1362	kjcoyne@gaig.com		N/A
	Other Lines			GARSClaims@gaig.com		
Hanover	All Lines	(800) 628-0250 Premium Claim Service: (800) 799-6977	(800) 399-4734	firstreport@hanover.com	https://www.hanover.com/claims.html	Online Reporting Available
The Hartford	All Other Lines	(800) 243-5860	N/A	lossconnect@thehartford.com	https://www.thehartford.com/claims	Online Reporting through WebPPA
	Auto					
	Property	(800) 327-3636				
	General Liability	(800) 327-3636				
	Workers Compensation	(800) 327-3636				
	Group Accident Management and Professional Liability	(888) 563-1124	(866) 954-2621			
	Employee Indemnity	(212) 553-8000	(917) 464-6000	HFPClaims@thehartford.com		
	Employee Indemnity	(866) 547-4205	(469) 417-1952			
Hiscox	All Lines	(866) 424-8508	N/A	reportclaim@hiscox.com	https://www.hiscox.com/manage-your-policy/claims-center/faqs	
Hudson	All Lines	(212) 978-2800	(888) 455-4715	reportclaim@hudsoninsgroup.com		
Intact	All Lines	(877) 248-3455	N/A	claims@intactinsurance.com	https://producer.infactspecialty.com/Producer/resources/contactus.page?	

K&K Insurance	All Lines	(800) 237-2917	(312) 381-9079	KK.claims@KandKinsurance.com	https://www.kandkinsurance.com/Pages/Claims.aspx	Online Reporting Available
KEMI	All Lines	(859) 425-7800	(859) 425-7822	answers@kemi.com	https://www.kemi.com/	N/A
Liberty Mutual	All Lines	(844) 825-2467	N/A	clclaimreports@libertymutual.com	https://eservice.libertymutual.com/login/?layout=nonadpt&theme=web&target=reportClaim	Online Reporting Available
Loudoun Mutual	All Lines	(800) 752-3458	(540) 882-4785	jenna.livsay@loudounmutual.com	https://www.loudounmutual.com/submit-claim/	Online Reporting Available
Mainstreet America	Glass Connection	(800) 887-5944	N/A	N/A	msainurance.com/claims	Glass Connection (Safelite Express Glass Connection)
	Priority Choice Auto Repair Program	N/A	N/A	N/A	mainstreetclaims.com/ShopLookup/ShopLookupV3.aspx	(Store Locator) Priority Choice Auto Repair Program
	Property & Casualty	(877) 425-2467	First Notice of Loss: (877) 282-3844 / Total Loss ONLY: (508) 832-2663	FNOL@msagroup.com	msainurance.com/claims	Online Reporting Available
Movers Choice/Paul Hanson	All Lines	(800) 852-1968	(707) 252-5905	Claims@paulhanson.com	moverschoiceinfo.com/claims/	
MetLife	All Lines	(800) 854-6011	N/A	N/A	https://www.metlife.com/about/corporate-profile/pay-a-bill/claims/index.html	N/A
National Fire and Marine Insurance	All Lines	(800) 356-5750	N/A	claims@nationalindemnity.com	N/A	N/A
Navigators	Auto	(855) 670-9675	(800) 393-8104	7362navs@yorkrsg.com	N/A	N/A
	All Other Lines	(855) 444-4796	(847) 285-9003	newloss@navg.com	http://www.navg.com/Pages/usclaimscontact.aspx	N/A
One Beacon	Workers Compensation	(952) 852-0828	N/A	cvaneyll@onebeacon.com	https://www.lossfrerx.com/foyer.aspx?guid=CC6AE07B-454A-42B3-8F16-67C04EDFA541	Online Reporting Available
	Auto	(303) 531-3851		rchilingarian@onebeacon.com		
	Property	(303) 531-3861		lhughes@onebeacon.com		
	Liability	(952) 852-3432	(866) 213-2802	carends@onebeacon.com		

Old Republic	All Lines	N/A	N/A	claimsnotice@cug.com	N/A	N/A
Pennsylvania Lumbermens Mutual	All Lines	(800) 752 - 1895	(215) 829-1211	claims@plmins.com	https://www.plmins.com/claims/	
Penn National	All Lines	(800) 766-2245		clmdr@pnat.com	https://www.pennnationalinsurance.com/portal/claims/report_a_claim/	
Philadelphia	All Lines	(800) 765-9749	(800) 685-9238	Claimsreport@phly.com	https://www.phly.com/claims/reportclaimform.aspx	Online Reporting Available
PMA	All Lines	(888) 476-2669	(888) 329-2721 (1st report of injury) (800) 432-9762 (all other faxes)	firstreport@pmagroup.com	https://www.pmacompanies.com/generic_reportclaim.html	Online Reporting Available
PREFERRED CONCEPTS				claims@preferredconcepts.com		
Progressive	All Lines	(800) 274-4499	N/A	N/A	https://account.progressive.com/access/login?fd=AuthKeyClaimService	Online Reporting Available
QBE	All Lines	(844) 723-2524		NewLossQBE@us.qbe.com	www.qbena.com	Online Reporting Available
RT Specialty	All Lines	N/A	N/A	https://rtspecialty.com/report-a-claim/	www.rtspecialty.com	Online Reporting Available: Go to site and plug in state for specific office reporting email
Safeco	All Lines	(800) 332-3236	(888) 268-8840	clmatt@safeco.com	https://customer.safeco.com/accountmanager/Login/login.aspx?OriginalURL=https://eclaims.safeco.com/report/claimType	Home and Auto Online Reporting Available
Safety	Auto	(800) 951-2100	N/A	newautoclaims@safetyinsurance.com	https://www.safetyinsurance.com/claimsservices/claims_faq.html	
Scottsdale (Now Nationwide)	All Lines	(800) 423-7675	(480) 483-6752	ESSReportaloss@nationwide.com	www.nationwideexpressandsurplus.com	N/A
Selective	All Other Lines	(866) 455-9969	(877) 352-6550	csvcenter@selective.com	https://m2.customer1.selective.com/SelectiveWeb/#frmRACUStep1	Online Reporting Available
	Flood	(877) 348-0552	(877) 657-1522	floodcustomerservice@selective.com		
	Bond	(800) 777-9656, ext. 2176				
	Workers Compensation	(973) 948-3000	(877) 233-1353	csvcenter@selective.com		

starr companies				StarrFLPLClaims@starrcompanies.com		
Travelers	All Other Lines	(800) 238-6225	N/A	first.report@travelers.com	https://www.travelers.com/claims/report-claim/index.aspx	Online Reporting Available
	National Accounts	(800) 832-7839				
	Construction	(877) 828-4132				
	Kidnap & Ransom	(713) 918-6401				
	Management and Professional Liability	1-800-842-8496				
	Financial Institutions	(800) 238-6225				
	Cyber	(800) 238-6225				
Tokio Marine	All Lines	(626) 568-7600	N/A	claims@actec.net	N/A	N/A
Unigard	All Lines	N/A	N/A	new.loss@us.qbe.com	N/A	N/A
USLI	All Lines	1-888-523-5545	N/A	newlosses@usli.com		
Utica	All Lines			claimsnewreport@uticanational.com		
Velocity	All Lines	(844) 878-2567	N/A	business.claims@velocityrisk.com	N/A	
Westfield	All Lines	(866) 937-2663	(866) 937-2664	westfieldccc@westfieldgrp.com	https://www.westfieldinsurance.com/claims/how-to-report-a-claim	N/A
WK Webster	All Lines				https://www.wkwebster.com/special/claimguide	
Western World	All Lines	(888) 847-8600		reportclaim@westernworld.com	https://www.westernworld.com/ways-to-submit-a-claim/	
XL Specialty Claims	All Lines	(800) 823-7351	(859) 475-5667	napropcasclaimnewnotices@xlcatlin.com	http://xlcatlin.com/reinsurance/claims	N/A
Zurich	All Lines	(800) 987-3373	(877) 962-2567	usz_carecenter@zurichna.com	https://www.zurich.com/en/products-and-services/protect-your-business/claims	Online Reporting Available
	Management and Professional Liability			msgclms@zurichna.com		

**Always check your policy for applicable claims reporting information as it varies by carrier and policy type.*