

# MITIGATION MEASURES CARRIERS WANT TO SEE

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**Below are 6 tips for mitigating a cyberattack that will get carriers to take notice when your cyber liability policy is up for renewal.**

## **Strong Overall IT Security Posture, Procedures and Response Capabilities**

Carriers are reviewing all of the above against their other insureds (industry agnostic) to ensure best practices are being maintained. A key focus is placed on protecting privileged credentials and access rights.

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## **Deployment of Patches Regularly**

As many recent attacks have exploited machines that have not been “patched” with latest versions, carriers are looking to ensure clients are patching their network/devices without unreasonable delay i.e. limited number of hours/days before patch is released.

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## **Multi-Factor Authentication (MFA) & Secure Remote Desktop Protocol**

Ideally, carriers would like to see this for all devices connected to the network – domestically and globally. For global risks where MFA is not available, details about measures put into place need to be provided specific to secure remote desktops.

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## **Security Efforts Used to Filter Attacks, Secure Open Ports & Endpoint Security at Workstations**

Carriers are closely evaluating the IT filters in place, as well as open-source reviews to ensure open ports are closed/secured. Carriers are looking at endpoint security measures closely.

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## **Disaster Recovery & Continuity Plans**

Carriers are looking for these plans to be in place, updated regularly and tested pre-incident. Understanding how long it would take a client to contain an incident will be important.

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## **Phishing & Security Awareness Training**

Such training includes traditional education but also “white-hat” attacks on staff to test overall awareness.

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